



MARBACH

CODE OF CONDUCT.

MARBACH GROUP PRINCIPLES.



**PACKAGING.
PERFORMANCE.
YOU.**

YOU ARE MARBACH

What makes a company successful?

There are many factors. Above all, it is the people who work there. Every single one of us. Because our behavior is what shapes the future of our company. It is we who develop new products. Who determine the quality of a product. Who ensure timely delivery. Who advise customers. Who look after you. And so ensure the good reputation of the Marbach company.

With our behavior we ensure the success of Marbach. Yesterday. Today. And in the future. Because the way we act creates trust in our business partners. Credibility. And reliability. And thus influences their purchasing decisions.

But to succeed, requires more than that. Namely legally flawless behavior. Of executives. And employees. Because compliance with legal and statutory regulations is paramount.

Our Code of Conduct provides binding guidelines and defines our standard for lawful and responsible conduct. It describes our behavior towards business partners and the public, but also with regard to our internal dealings with each other. Each employee is required to adhere to the principles set out in it.

The contents of our Code of Conduct do not end at our internal company borders. For this reason, Marbach also expects its suppliers and consultants to comply with the requirements of the Code of Conduct and to do this contractually. These expectations are defined in our Code of Conduct for suppliers.

The Code of Conduct comprises our principles of behavior and forms the basis for our business activities. It is firmly anchored in our corporate culture and applies to all our sites worldwide. It complements our values from the Code of Conduct and the Leadership Principles.



Peter Marbach
Geschäftsführender Gesellschafter
der Marbach-Gruppe



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1. BASIC UNDERSTANDING

This Code of Conduct is based on a shared conception of socially responsible company management as defined by the following guiding principles.

We, the Marbach Group with all its locations, accept responsibility for the consequences of our business decisions and activities in respect of the legal, economic, technical, social and environmental implications as far as possible within our available scope of action. We thus contribute to the societal and economic development of the countries and regions in which we operate.

Our actions are consistent with the relevant legal regulations. We are guided by ethical values and principles, in particular integrity and honesty, as well as respect for the dignity of human beings as set out in the principles of the Universal Declaration of Human Rights of the United Nations, the OECD Guidelines for Multinational Enterprises, the Core Labour Standards of the International Labour Organisation and the United Nations Guiding Principles on Business and Human Rights.

This Code of Conduct defines the basic principles of our actions, and we actively demand that it is observed by our employees worldwide. Its standards apply in all branch offices and business units within our company.

We expect the same basic understanding from our business partners. It is not intended to constitute a basis for third-party rights.

2. COMPLIANCE WITH LEGISLATION

It is a matter of course for us that we will comply with current laws and other legal requirements in the countries in which we operate. In cases where local laws and regulations are less restrictive, our actions are guided by the principles of this Code of Conduct. Where there is a direct conflict between mandatory local law and the principles contained in this Code of Conduct, the local laws shall take precedence. Nevertheless, we endeavour to comply with the content of this Code of Conduct.



3. INTEGRITY AND COMPLIANCE

We have implemented suitable compliance¹ measures so that the following areas are covered appropriately:

3.1. Corruption

We do not tolerate corruption, bribery or blackmail; they impede fair competitive conditions. Gifts made with the intention of influencing business decisions or which could give the appearance of doing so or to obtain some other undue advantage are neither promised, offered, granted, requested nor accepted in our business relationships. Nor do we allow these to be promised to us. Especially strict standards must be applied when dealing with people for whom particular rules apply under criminal and liability law (e.g. public officials).

3.2. Fair competition

We operate in compliance with national and international competition and anti-trust legislation and do not participate in price agreements, sharing markets or collusion in respect of customers, markets and bids.

3.3. Prevention of money laundering

Money laundering is the term used for bringing money obtained illegally or from illegally acquired assets into the legal financial and economic system. We comply with our legal obligations to prevent money laundering and do not participate in transactions that serve to disguise or integrate criminal or illegally acquired assets.

3.4. Protection of information and intellectual property

We protect confidential information and respect intellectual property; transfers of technology and know-how must be made in a way that protects intellectual property rights, customer information, business secrets and information that is not in the public domain. We observe the current laws to protect business secrets and treat our business partners' confidential information accordingly.



¹ Compliance refers to observance of legal regulations, regulatory standards, voluntary self-imposed commitments and internal guidelines.

3.5. Data protection

We process, store and protect personal data in compliance with statutory regulations. Personal data is therefore treated confidentially and only collected for legal, previously defined purposes in a transparent manner. We only process personal data if it is protected against loss, modification and unauthorised use or disclosure using appropriate technical and organisational measure.

3.6. Export controls

We undertake to comply with legal standards relevant to export controls – including but not limited to approval requirements, export bans and support bans – in the course of shipping and exporting our goods.

3.7. Avoidance of conflicts of interest

We avoid internal and external conflicts of interest which could illegitimately influence business relationships. Where this is not successful, we disclose these conflicts.

4. HEALTH AND SAFETY

We protect our employees' health by taking suitable measures in relation to health and safety at work (e.g. the implementation of a company health and occupational safety management system) that provide appropriate cover in the following areas:

- Compliance with current laws and guidance set out in international standards relating to health and safety at work²;
- Suitable workplace design, safety regulations and provision of suitable personal protective equipment;
- Implementation of preventive checks, emergency measures, an accident reporting system and further suitable measures for continuous improvement;
- Provision of access to adequate quantities of drinking water and access to clean sanitary facilities for employees..

We ensure that our employees have received adequate instruction.



² See ILO work and social standards (ILO Guidelines on Occupational Safety and Health); SA 8000 Social Accountability or ISO 45001 Occupational Health and Safety Management, etc.

5. REMUNERATION AND HOURS OF WORK

Remuneration is based on current laws and, if applicable, current binding collective agreements and is supplemented by the relevant national legislation on minimum wages. Employees are given clear, detailed and regular information on the composition of their remuneration.

We comply with current laws and [international] working standards³ in respect of the maximum permissible working hours and ensure that

- working time, including overtime, does not exceed the relevant legally permissible maximum limits;
- the hours worked per week, including overtime, do not exceed 60 hours per week, even in exceptional circumstances and even if no such stipulations exist;
- employees have at least one full day per calendar week free.



6. OBSERVANCE OF HUMAN RIGHTS

We pay attention to and support compliance with internationally recognised human rights and

- respect the personal dignity, privacy and personal rights of each individual;
- protect and uphold the right to freedom of speech and freedom of expression;
- do not tolerate unacceptable treatment of employees such as physical and psychological hardship, sexual and personal harassment or discrimination.

6.1. Prohibition of child labour

We do not tolerate any child labour⁴. We do not employ any employees who cannot prove that they are at least 15 years old, and we require proof of age to be submitted. For countries which fall within the exception for developing countries according to ILO Convention No. 138, the minimum age can be reduced to 14 years. We do not hire employees for dangerous work who, according to ILO Convention No. 182, cannot prove that they are at least 18 years old.

³ ILO Convention No. 1 (Hours of Work (Industry) Convention), 1919

⁴ ILO Convention Nos. 79, 138, 142 and 182

6.2. Prohibition of forced labour

Forced labour, modern slavery or comparable acts that involve the deprivation of liberty are forbidden⁵. All work must be voluntary, and it must be possible to end the employment relationship.

6.3. Freedom of association and collective bargaining

We respect the right of employees to freedom of association, freedom of assembly and to engage in collective bargaining and pay negotiations⁶, providing this is legally permissible and possible in the relevant country in which we are operating. If this is not permissible, we look for appropriate compromises for our employees.

6.4. Promotion of diversity, equal opportunities

We encourage equal opportunities and do not tolerate discrimination⁷. We treat all people equally regardless of gender, age, skin colour, ethnic origin, sexual identity and orientation, disability, religious affiliation, worldview or other personal attributes.



7. ENVIRONMENT, ENERGY AND CLIMATE PROTECTION

We act in compliance with current legislation and are guided by international standards⁸ in order to minimise negative impacts on the environment and continuously improve our activities in respect of environment and climate protection.

All employees are made aware of environmental issues and the necessary training is offered.

We have implemented appropriate environmental protection measures (e.g. the implementation of a company environmental management system) that cover the following topics appropriately:

- Setting objectives, defining and implementing measures and ensuring the continuous improvement of these;
- Environmental aspects such as the reduction of CO₂ emissions, increasing energy efficiency, using renewable forms of energy, safeguarding the quality of water and reducing water consumption, sa-

⁵ ILO Convention Nos. 29 and 105

⁶ ILO Convention Nos. 87, 135 and 154

⁷ ILO Convention No. 111

⁸ ISO 14001 and Standards of OECD Guidelines/COP21

regarding air quality, encouraging resource efficiency, reducing waste and disposing of waste in the proper way and responsibly handling substances that are dangerous to human beings and the environment.



8. DEALING WITH CONFLICT MINERALS

We exercise the necessary care to take measures to avoid using conflict minerals in our products in order to prevent human rights violations, corruption and financing armed groups or similar via this route.



9. SUPPLY CHAIN

We expect our suppliers to comply with the principles of this Code of Conduct or to apply comparable codes of conduct. Furthermore, we encourage them to implement the criteria in this Code of Conduct in their own supply chains.

We reserve the right to systematically apply this Code of Conduct with our suppliers and to carry out checks as warranted. This may take the form of questionnaires, assessments or audits.

Should this cause doubts as to whether this Code of Conduct is being followed, the supplier is requested to take suitable measures to counter this and to notify its contact in our company of the course of action. If required, the cooperation arrangement will be ended.



10. CONSUMER INTERESTS

Where the interests of consumers are affected, we follow consumer protection provisions and appropriate sales, marketing and information practices. Special attention is paid to groups that require particular protection [e.g. young people or pregnant women].



11. EXECUTION AND IMPLEMENTATION

We make suitable and reasonable efforts to continuously implement, document and apply the principles and values in the Code of Conduct. All employees are made aware of what this Code of Conduct contains and receive training on relevant topics as required. Violations of the Code of Conduct are not tolerated and can have consequences under employment law.



11.1. Kommunikation

We communicate openly in dialogue with employees, customers, suppliers and other interest and stakeholder groups regarding the requirements of this Code of Conduct and its implementation.

11.2. Information on infringements

We offer our employees and business partners access to a protected mechanism that will allow them to confidentially report possible violations of the principles of this Code of Conduct.

If you would like to pass on any information, please contact the following person/office directly or anonymously:

whistleblower-MY@marbach.com



Peter Marbach
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www.marbach.com/en/lactation-and-partner

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